\* This message is being sent to all EDFacts Submitters - also available online at www.ed.gov/edfacts/support.html \*

## **NEW!** Discipline Incidents and Truant Data Quality Outreach Week of 6/10/13

ED is planning to conduct outreach with states the week of June 10<sup>th</sup> to request a review of data quality issues identified in their SY2010-11 and SY2011-12 discipline incidents (C030/DG523) and truants (C163/DG664). In addition, states will be asked to verify that SIG schools missing from both these files can be interpreted as zeros. Data must be verified and resubmitted to ESS, if necessary, by July 8<sup>th</sup>, 2013.

#### Reminder: SY 2008-09 ESS Data to be Archived

In order to facilitate the addition of SY 2013-14 in future releases of ESS, all SY 2008-09 data must be archived. This process will take place beginning this weekend. Note that after the archiving is complete, users will continue to have the ability to submit SY2008-09 FS035 SEA and LEA level data.

#### Reminder: ESS 9.2 Business Rules Guide Has Been Posted on ED.gov

A preview version of the ESS 9.2 Business Rules Guide (BRG) has been posted on ED.gov. This preview version has all the new business rules that will be implemented with ESS 9.2, which focus primarily on Assessment data. To find only the new rules, open the ESS 9.2 BRG spreadsheet and filter by 'Release 9.2' in the 'First ESS Release' column. ESS Release 9.2 is currently scheduled to be implemented in production the weekend of June 22-23, and available for new submissions June 24<sup>th</sup>.

The BRG preview version will be posted at the following link:

http://www2.ed.gov/about/inits/ed/edfacts/business-rules-guide.html

## Upcoming Due Dates and Reminder to Update SSP as Necessary

<u>SY 2010-11 Files</u> GEPA Files (Due June 1)

C035 Federal Programs

<u>SY 2012-13 Files</u> NCES/CCD Files (Due May 31)

C059 Staff FTE

NOTE: When a state is granted an extension request to submit a specific file later than the due date, this does not mean that the due date itself has changed.

#### **EDFacts System Status**

This is to provide the current status of the ED Facts Submission System (ESS) data:

ESS Status (weekly statistics from Wednesday to Wednesday)

System Status: ESS system is up and running

Files Received: 345

Files Processed: 168 (29 superseded, 145 had errors)

Average File Processing Time: The average processing time was 50 sec. (Excluding

Superseded files)

### Support Issues, Solutions, and Metrics

The following is provided to give you some insight into issues being handled by your Partner Support Center (PSC):

There are no new issues affecting multiple SEAs.

There are no new or updated knowledgebase articles:

Average Time to Resolution (excluding weekends, 6 week rolling average)

Tickets requiring escalation: 10.942 days
Tickets not requiring escalation: 1.324 days
Response time to e-mail inquiries: 0.005 hours

Thank you, PSC

EDFacts Partner Support Center

Telephone: 877-457-3336 (877-HLP-EDEN)

Fax: 888-329-3336 (888-FAX-EDEN)

TTY/TDD: 888-403-3336 (888-403-EDEN)

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# www.ed.gov/edfacts/support.html

For general feedback on PSC support, contact: <u>Joe Murphy</u>